

TO BETTER ASSIST YOU WHEN REPORTING A CRIME, INCIDENT, OR NEED ANSWERS TO YOUR QUESTIONS.

If you have come to our office because you want to file a report or have a question for a Deputy please be advised:

The deputies from this office are out in their patrol cars in their assigned areas. There may be a delay in their response due to travel time or responding to a higher priority call.

If you are reporting crimes or incidents that occurred within the unincorporated areas of El Dorado County, and when the suspect is unknown, such as:

- petty theft (theft with a total value of less than \$400)
- theft of property from an unlocked vehicle
- destruction of property/vandalism
- lost property other than firearms or vehicles

You may submit your report on-line at **EDSO.Org**. The report will be added to our crime databases and may be used to identify crime trends or patterns. These crimes are generally not individually investigated further. Reports issued using this site are most often used for insurance purposes.

Completed online reports will receive a crime case number which will be emailed back to you generally within 3 business days. Therefore a verifiable email address is required.

You may wait for the assistance of a Community Service Officer (CSO). The CSO is usually at the office from 8 AM -12 PM and 1 PM - 5 PM. They can document the incident and provide you with a case number. If follow-up investigation is required they will forward the report to a deputy or the appropriate investigative branch.

If you just need information or are reporting suspicious activity that is occurring at this time, call the non-emergency communications number at (530) 621-6600. The Dispatcher will have a Deputy call you as soon as possible.

Crimes occurring within the city limits of Placerville or South Lake Tahoe should be reported to the city police departments.

Emergency Protective Orders (EPO) s: Are only issued by Deputies at the location of the incident of Domestic Violence at the time of occurrence. If you feel you are in need of an EPO you may obtain the forms at the Court Clerks Office located at 495 Main St. in Placerville or 3221 Cameron Park Dr. in Cameron Park. If you need assistance preparing the paperwork contact "The Center" located at 344 Placerville Drive, or by calling (530) 626-1131.

If a crime has been committed involving bodily harm, use of force or a deadly weapon, theft of firearm(s), identity/ credit-card theft, or any other crime not fitting the descriptions above, call the non-emergency dispatch phone number listed below; you will need to talk to a Deputy. For your convenience, and to keep the Deputy in their assigned area, return to your residence or the location of occurrence and call our non-emergency Dispatch number **(530) 621-6600**. The Deputy in your area will respond as soon as possible.

If you would like, you may continue to wait in our lobby, a Deputy will respond as soon as possible.